

PILLAR · THE TRIAGE COO

Atlas_{Tx}, your Triage COO

Held orders, missing COAs, low stock and flagged claims in one ranked list.

- The store dashboard opens on Atlas_{Tx}. It watches orders, carts, support, stock, lot paperwork, payments and flagged claims.
- Sample queue: a held order, open support tickets, a lot missing its certificate of analysis (COA), a low-stock product, two flagged product-page claims and five abandoned carts.
- Atlas ranks every open item inside the app, with an AI re-rank available.
- Nothing runs until someone presses Run Atlas_{Tx}.

→ Fires first

⚙ Codes, never names

⚙ SAMPLE data

SAMPLE DATA

LIVE IN DEMO · SAMPLE DATA

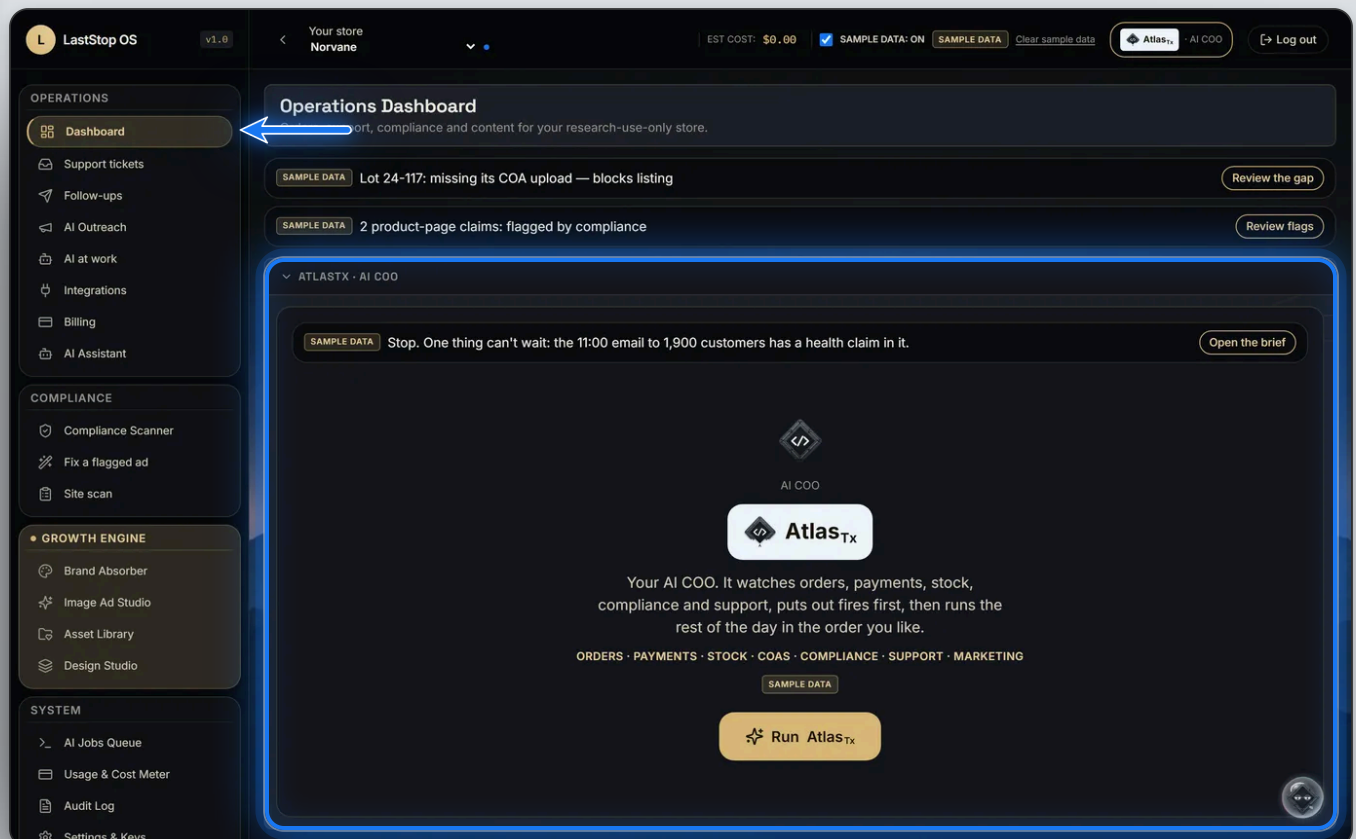
Atlas_{Tx} · AI re-rank available

03 The run

04 The queue and the fire card

05 Support tickets

06 Follow-ups





- 01 Fire: health claim in the 11:00 email
- 02 Refill hold on two pharmacy orders
- 03 Consent missing before the compliance send
- 04 Cart left at checkout, open 14 min
- 05 Lab panel posted, waiting on review
- 06 Three support tickets past the SLA
- 07 Two stock SKUs under par

Your day, in order.

03 ATLAS_{Tx}

The run

→ Illustration of a run

⚙ Fires come out first

⚙ Record codes only

ILLUSTRATION · THE RUN ITSELF IS LIVE IN DEMO ON SAMPLE DATA

≡ Atlas_{Tx} queue

- What a run does: orders, carts, tickets, stock, lot paperwork, payments and compliance flags stream in; Atlas_{Tx} takes them in; the ranked list comes out one card at a time.
- This is an illustration drawn in code, not a screen recording. The item count in it is illustrative.
- In the product, the run is one button: Run Atlas_{Tx}.

**Press Run. It pulls in the whole store,
then hands back your day in order.**

LastStop OS v1.0

Your store: **Norvane**

EST COST: \$0.00 | ☒ SAMPLE DATA: ON | [SAMPLE DATA](#) | [Clear sample data](#) | [Atlas_{TX}](#) | AI COO | [Log out](#)

ATLASTX · AI COO

OPERATIONS

- Dashboard
- Support tickets
- Follow-ups
- AI Outreach
- AI at work
- Integrations
- Billing
- AI Assistant

COMPLIANCE

- Compliance Scanner
- Fix a flagged ad
- Site scan

GROWTH ENGINE

- Brand Absorber
- Image Ad Studio
- Asset Library
- Design Studio

SYSTEM

- AI Jobs Queue
- Usage & Cost Meter
- Audit Log
- Settings & Keys

SAMPLE DATA Stop. One thing can't wait: the 11:00 email to 1,900 customers has a health claim in it. [Open the brief](#)

Atlas_{TX} **SAMPLE DATA** ACTING AS: Operator [Read it to me](#) [Run again](#) [Tell me what to do](#)

Safety first **Unblock others first** Quick wins first Oldest first Orders before admin

Stop. One thing can't wait: the 11:00 email to 1,900 customers has a health claim in it. After that: 4 things need you. Start with Lot 24-117: missing its COA upload — blocks listing. Then 2 product-page claims: flagged by compliance. Then 5 abandoned carts: abandoned in the last 24 hours. Then Norvane-Q3: low stock — 12 units left.

SAMPLE DATA Stop — the 11:00 email to 1,900 customers has a health claim in it.

The "Back in stock" email says the product "boosts recovery." The compliance check flagged it as a health claim. Support tickets about one lot's COA are also spiking, and 5 carts were abandoned overnight.

WHAT I'D DO NOW

1. Replace the flagged line with the compliant rewrite (drafted) [Do it](#)
2. Use the corrected email header (drafted) [Do it](#)
3. Send the COA replies to the waiting tickets (drafted) [Do it](#)
4. Approve the 5 abandoned-cart follow-ups (drafted) [Do it](#)

What I looked at: email schedule · compliance check · support tickets · abandoned carts

Lot 24-117 **SAMPLE DATA** missing its COA upload — blocks listing [Open](#)

2 product-page claims (2) flagged by compliance [Open](#)

5 abandoned carts (5) abandoned in the last 24 hours [Open](#)

04 ATLAS_{TX}

The queue and the fire card

→ Fire card on top

⚙ Five sort orders

⚙ A person clears each item

SAMPLE DATA

LIVE IN DEMO · SAMPLE DATA · REAL ONCE THE STORE IS CONNECTED

≡ Atlas_{TX} queue

✦ AI · briefing (from the data only)

- Sample fire card: an email scheduled for 11:00 to 1,900 customers contains a health claim. It is stopped for review before anything else.
- Then the ranked queue: held payments, a missing COA, low stock, flagged claims, carts.
- Five sort orders to choose from.
- Atlas_{TX} lines up the fix; a person clears each item.



Fires first. A health claim in the 11:00 email outranks everything.

Dashboard

Support tickets

Follow-ups

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Your store
Norvane

EST COST: \$0.00

SAMPLE DATA: ON

SAMPLE DATA

Clear sample data

Atlas AI COO

Log out

Support tickets

Customer questions about orders, shipping, COAs, lots, returns and payments. AI drafts a reply and a person reviews it. Nothing is emailed or texted from this screen.

SAMPLE DATA 6 support tickets: oldest ticket is 2 hours old

Open tickets

NOTICES

Kept in this browser, not emailed

Tickets on this screen live in this browser session only. No email or text goes out from here, and closing a ticket only updates this session.

Simple status only

Each ticket shows what its record has: open or closed. No reply clock is running and no one is assigned yet, so nothing on this screen counts down.

Store questions only

Order status, shipping, COA requests, lot questions, returns and payments live here. Products are sold for research use only, so replies never give health, dosing or usage advice.

Public support form

QUEUE

TICKETS THIS SESSION	OPEN	CLOSED	OLDEST OPEN
6 this browser session only	6 not yet closed	0 closed in this session	2 hours longest wait so far

SESSION TICKETS

Customer, topic, message, time received and status. Open tickets are listed first.

05 ATLAS_{Tx}

Support tickets

→ Store topics

🔗 Urgency read on every ticket

👤 A person sends

SAMPLE DATA

PREVIEW BUILD · SAMPLE DATA

✦ AI · support triage (drafts)

- Tickets are about orders, shipping, COAs and lots, returns and payments. No clinical wording.
- AI drafts an urgency read and a suggested reply with the order in view; a person reads, edits and sends.
- Nothing is emailed or texted from this screen.



Order, shipping, COA and lot questions, each with a drafted reply.

Ⓛ

LastStop OS

v1.0

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EST COST: \$0.00

☒ SAMPLE DATA: ON

SAMPLE DATA

Clear sample data

Atlas AI COO

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AI Follow-ups

Customers who left a cart, orders on hold and back-in-stock requests

5 carts 1 held 4 waiting

Draft all

SAMPLE DATA

5 abandoned carts: abandoned in the last 24 hours

Draft follow-ups

Abandoned cart

Sample Customer 07 • Norvane-A7 • Left at payment • 18 hours ago

SAMPLE DATA

Draft message

Abandoned cart

Sample Customer 08 • Norvane-Q3 • Left at shipping details • 13 hours ago

SAMPLE DATA

Draft message

Abandoned cart

Sample Customer 09 • Norvane-A7 • Left after viewing the cart • 9 hours ago

SAMPLE DATA

Draft message

Abandoned cart

Sample Customer 10 • Norvane-Q3 • Left at payment • 5 hours ago

SAMPLE DATA

Draft message

Abandoned cart

Sample Customer 11 • Norvane-A7 • Left at shipping details • 3 hours ago

SAMPLE DATA

Draft message

Held order

Sample Customer 03 • Norvane-A7 • Order #NOR-1042 held for payment review • 5 hours ago

SAMPLE DATA

Draft message

Back in stock

Sample Customer 02 • Norvane-A7 • Waiting for Norvane-A7 to return

SAMPLE DATA

Draft message

Back in stock

Sample Customer 04 • Norvane-A7 • Waiting for Norvane-A7 to return

SAMPLE DATA

Draft message

Back in stock

Sample Customer 06 • Norvane-A7 • Waiting for Norvane-A7 to return

SAMPLE DATA

Draft message

Back in stock

Sample Customer 08 • Norvane-A7 • Waiting for Norvane-A7 to return

SAMPLE DATA

Draft message

Drafts only. No messaging vendor is connected, so nothing is sent. Staff review every message before it goes out.

06 ATLAS_{Tx}

Follow-ups

→ Draft one, or draft all

🔗 Carts, holds, restocks

🔗 Nothing is sent

SAMPLE DATA

PREVIEW BUILD · DRAFTS

+ AI · follow-up drafts

- Every abandoned cart, held order and waiting restock request is listed with a drafted message.

- A person approves, edits or discards. No messaging provider is connected, so nothing is sent.

Abandoned carts, held orders and back-in-stock requests, each with a draft.

SAMPLE data: every screen runs on labelled sample records and made-up sample ads.

Research use only: products in this business are sold for research use, not for human consumption. Nothing here is a health, benefit or dosing claim, and no purity figures are shown.

The store connector is in the build plan. No orders, customers, revenue or certifications are claimed.

FTE figures are estimates at BLS May 2025 median wages.

Norvane is a fictional brand made for this deck: invented name, logo and vial labels. It is not any real company.