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PILLAR · THE TRIAGE COO

Atlas_{Tx}, your Triage COO

It watches the whole business, ranks what's open, and waits for your approval.

- Atlas_{Tx} is the AI COO inside LastStop. It collects every open item across the business into one ranked list, fires first.
- It lives on every page as an orb you can drag, or open with Ctrl/Cmd+K.
- One Atlas hint line sits in seven panels: Dashboard, Ad Studio, Brand Absorber, Support, Follow-ups, Compliance and Atlas_{Tx}.
- It works on record codes, never names (Blind Atlas).
- Anything that sends, spends, publishes or changes a record waits for a person, and every action goes to the audit log.
- Today it runs on labelled SAMPLE rows in most panels. Real store and practice data is the next step.

→ On every page

🔗 Ranks every open item

👤 A person decides

SAMPLE DATA

PREVIEW BUILD · SAMPLE DATA

≡ Atlas_{Tx}

02 The run

03 The ranked day

04 The command bar

05 "What am I looking at?"

06 The daily brief

07 Approvals

The screenshot displays the LastStop OS interface. On the left is a sidebar with a 'CLINICAL' section containing items like Dashboard, Provider Dashboard, Platform Map, Patient Intake Quiz, Pharmacy Routing, Credentialing, Clinical compliance, Record retention, Adverse events, Support tickets, Follow-ups, AI Outreach, AI at work, Integrations, Billing, and AI Assistant. Below this is a 'COMPLIANCE' section with Compliance Scanner and Rescue. At the bottom, it says 'ACTING AS (SAMPLE CLINICIAN)' with a dropdown set to 'Sample clinician · MI' and a 'Patient Front Door' link.

The main area is titled 'Operator Dashboard' with a subtitle 'Review of this session — intake, compliance and creative.' It shows two 'SAMPLE DATA' entries for safety reports: 'Safety report S-C859 is open, moderate severity, needs a clinician.' and 'Safety report S-BEQF is open, mild severity, needs a clinician.' Each has a 'Review reports' button.

Below this is a large panel for 'ATLASTX · AI COO'. It contains a 'SAMPLE DATA' entry for 'Safety report S-C859 is open, moderate severity, needs a clinician.' with a 'Review reports' button. In the center is a 'Triage' section with the 'Atlas_{Tx}' logo. Text below the logo reads: 'Your AI COO. It watches intake, clinicians, the pharmacy, refills, compliance and support, puts out fires first, then runs the rest of the day in the order you like. It sees records by code only, never a name.' Below this is a list of categories: 'INTAKE · CLINICIANS · PHARMACY · REFILLS · COMPLIANCE · SUPPORT · MARKETING'. At the bottom is a 'Run Atlas_{Tx}' button.



- 01 Fire: health claim in the 11:00 email
- 02 Refill hold on two pharmacy orders
- 03 Consent missing before the compliance send
- 04 Cart left at checkout, open 14 min
- 05 Lab panel posted, waiting on review
- 06 Three support tickets past the SLA
- 07 Two stock SKUs under par

Your day, in order.

02 ATLAS_{Tx}

The run

→ Collect

⚙ Ingest

⚙ Rank

ILLUSTRATION

≡ Atlas_{Tx} queue

- Collect: open items stream in from orders, carts, support, the pharmacy, compliance, payments, messages and refills, and fill a grid.
- Ingest: everything swirls in, a fast list of record codes scrolls past, no names.
- Rank: cards come out one by one in priority order, the fire first in red, then the rest.
- This is an illustration drawn in code, not a screen recording. The item count in it is illustrative; in the product, the run is one button.

**Press Run. It pulls everything in,
then pops your day out in order.**

Dashboard

Active practice: SeeMyVitals

EST COST: \$0.00

SAMPLE DATA: ON

Log out

CLINICAL

- Dashboard
- Provider Dashboard
- Platform Map
- Patient Intake Quiz
- Pharmacy Routing
- Credentialing
- Clinical compliance
- Record retention
- Adverse events
- Support tickets
- Follow-ups
- AI Outreach
- AI at work
- Integrations
- Billing
- AI Assistant

COMPLIANCE

- Compliance Scanner
- Rescue

ACTING AS (SAMPLE CLINICIAN)

Sample clinician · MI

Patient Front Door

ATLAS_{Tx} · AI COO

SAMPLE DATA Safety report S-C859 is open, moderate severity, needs a clinician. Review reports

ACTING AS Operator

Read it to me Run again Tell me what to do

Safety first Unblock others first Quick wins first Oldest first Patients before admin

Good evening. Three things need you. Start with Case C-6QXC: waiting on an identity check. Then Support tickets: 5 tickets open, oldest just now. Then Compliance flags: 1 compliance flag to review.

WHERE A PERSON DECIDES

1. Have a clinician review safety report S-C859 Open
2. Review the pharmacy hold on order O-19F4 Open
3. See what the clinician asked for on case C-7Q2K Open

What I looked at: safety reports · clinician queue · pharmacy holds · refill windows. AI drafts, a person decides.

Case C-6QXC SAMPLE DATA waiting on an identity check Open

Support tickets (5) 5 tickets open, oldest just now Open

Compliance flags (1) 1 compliance flag to review Open

Computed locally from this session's records — no AI required.

03 ATLAS_{Tx}

The ranked day

→ Fire card on top

Five sort orders

"Where a person decides"

SAMPLE DATA

LIVE IN DEMO · SAMPLE DATA

Atlas_{Tx} queue · rules

AI · "Tell me what to do" (on request)

- A one-sentence plan, the fire card, then the ranked queue.
 - Five sort orders: Safety first, Unblock others first, Quick wins first, Oldest first, Patients before admin.
 - Each item opens under "Where a person decides"; clinical items go to a clinician.
- Atlas_{Tx} ranks every open item in the app from the session's records.
 - On request, "Tell me what to do" asks the AI for a run order and its reasons.

Fires first. Then the day, in the order you choose.

Operator Dashboard
Overview of this session — intake, compliance and creative.

SAMPLE DATA Safety report **S-C859** is open, moderate severity, needs a clinician. [Review reports](#)

SAMPLE DATA Safety report **S-8EQF** is open, mild severity, needs a clinician. [Review reports](#)

ATLASTX · AI COO

SAMPLE DATA Safety report **S-C859** is open, moderate severity, needs a clinician. [Review reports](#)

AtlasTx **SAMPLE DATA** ACTING AS Operator [Show logo only](#) [Close](#)

Your brief **SAMPLE DATA**

Stop. Safety report **S-C859** is open (moderate) and needs a clinician.
Also open: Order **O-19F4** is held at the pharmacy. Order **O-11CS** is held at the pharmacy.

1. Safety report **S-C859**: open, moderate severity, needs a clinician
2. Safety report **S-8EQF**: open, mild severity, needs a clinician
3. Safety report **S-E43P**: open, mild severity, needs a clinician
4. Order **O-19F4**: held at the pharmacy
5. Order **O-11CS**: held at the pharmacy

[Continue](#)

SAMPLE DATA **SAMPLE DATA**

Case **C-GQXC** **SAMPLE DATA**
waiting on an identity check

[Open](#)

04 ATLAS_{Tx}

The command bar

→ Actions for this page

📍 "Go to ..."

🔍 Questions answered from the page

SAMPLE DATA

PREVIEW BUILD · SAMPLE DATA

☰ Command bar

⚡ Approval gate

- Opens from any page with Ctrl+K (Cmd+K on a Mac).
- Three kinds of entry: actions for the page you're on, "go to ..." navigation, and questions.
- The bar answers from the page's own data.
- Anything that drafts or changes something shows "AI drafts, a person decides" with an Approve button.

Ctrl+K from anywhere: do the next thing, go somewhere, or ask.

Operator Dashboard
Overview of this session — intake, compliance and creative.

SAMPLE DATA Safety report **S-C859** is open, moderate severity, needs a clinician. [Review reports](#)

SAMPLE DATA Safety report **S-BEQF** is open, mild severity, needs a clinician. [Review reports](#)

▼ ATLASTX · AI COO

SAMPLE DATA Safety report **S-C859** is open, moderate severity, needs a clinician.

AtlasTx **SAMPLE DATA** **ACTING AS** Operator

[Safety first](#) [Unblock others first](#) [Quick wins first](#) [Oldest first](#) [Patients before admin](#)

Good evening. Three things need you. Start with Case **C-GQXC**: waiting on an identity check. There are 5 compliance flags: 1 compliance flag to review.

WHERE A PERSON DECIDES

1. Have a clinician review safety report **S-C859**
2. Review the pharmacy hold on order **O-19F4**
3. See what the clinician asked for on case **C-7Q2K**

What I looked at: safety reports · clinician queue · pharmacy holds · refill windows. AI drafts, a person decides.

Case **C-GQXC** **SAMPLE DATA**
waiting on an identity check

AtlasTx [Show logo only](#) [Close](#)

Ask about this page [Speak](#)

[Draft follow-ups](#) [Open tickets](#) [Review flags](#)

[Review the gap](#) [See stock](#)

AI drafts, a person decides
Draft follow-ups
[Approve](#)

What am I looking at? What matters here? What got done

You are on Operator Dashboard.
identity checks: 1. Support tickets: 5.
First in line: Safety report **S-C859**, open, moderate severity, needs a clinician.

What got done
Nothing has been logged yet today.

[Open](#)

05 ATLAS_{Tx}**"What am I looking at?"**

→ "What am I looking at?"

⚙️ "What matters here?"

⚙️ "What got done?"

SAMPLE DATA**PREVIEW BUILD · SAMPLE DATA**

≡ Command bar

- "What am I looking at?" explains the current page from its own data, for example "Identity checks: 1. Support tickets: 5."
- "What matters here?" picks out the items on this page that need a person.
- "What got done" lists each action approved in the session.
- No numbers are made up: every count comes from the records on the page.

Ask about the screen in front of you.
The answer comes from the screen.

Operator Dashboard
Overview of this session — intake, compliance and creative.

SAMPLE DATA Safety report **S-C859** is open, moderate severity, needs a clinician. [Review reports](#)

SAMPLE DATA Safety report **S-8EQF** is open, mild severity, needs a clinician. [Review reports](#)

▼ ATLAS_{Tx} · AI COO

SAMPLE DATA Safety report **S-C859** is open, moderate severity, needs a clinician. [Review reports](#)

Atlas_{Tx} **SAMPLE DATA** ACTING AS: Operator [Show logo only](#) [Close](#)

Your brief **SAMPLE DATA**

Stop. Safety report **S-C859** is open (moderate) and needs a clinician.
Also open: Order **O-19F4** is held at the pharmacy. Order **O-11CS** is held at the pharmacy.

1. Safety report **S-C859**: open, moderate severity, needs a clinician
2. Safety report **S-8EQF**: open, mild severity, needs a clinician
3. Safety report **S-E43P**: open, mild severity, needs a clinician
4. Order **O-19F4**: held at the pharmacy
5. Order **O-11CS**: held at the pharmacy

[Continue](#)

SAMPLE DATA Case **C-GQXC** waiting on an identity check

06 ATLAS_{Tx}

The daily brief

→ Once a day

🔍 Top five, by record code

🔍 "Continue" walks the list

SAMPLE DATA

LIVE IN DEMO · SAMPLE DATA

≡ Atlas_{Tx} brief

- The brief opens once a day, or on Ctrl+K: the fire card and the five top items, all by record code.
- It is built from the same ranked queue as the run.
- "Continue" walks through the items in order.

Once a day: the fire card and the five items that matter most.

Follow-ups

Patients who stopped partway, stalled cases and held orders

SAMPLE DATA Safety report **S-C859** is open, moderate severity, needs a clinician. [Review reports](#)

Stalled case Sample • Recovery & Vitality Stack • Info requested [Draft message](#)

Stalled case Sample • Men's Optimization Program • awaiting identity [Draft message](#)

Stalled case Sample • Energy + Recovery Program • awaiting consent [Draft message](#)

Order on hold Sample • Metabolic Reset Program • held [Draft message](#)

Order on hold Sample • Men's Optimization Program • held

Order on hold Sample • Metabolic Reset Program • held

Order on hold Sample • Longevity Membership • held

Drafts only. No messaging vendor is connected, so nothing is sent. Staff review every message before it goes out.

AtlasTx [Show logs only](#) [Close](#)

Ask about this page [Speak](#)

[Draft follow-ups](#)

AI drafts, a person decides
Draft follow-ups
[Approve](#)

What am I looking at? What matters here? What got done

What got done
Nothing has been logged yet today.

07 ATLAS_{TX}

Approvals

→ One Approve button

⚙ Nothing sends on its own

⚙ Every action logged

SAMPLE DATA

LIVE IN DEMO · SAMPLE DATA

+ Approval gate

+ AI · drafts

- When Atlas offers to do something (draft the follow-ups, rewrite a flagged claim), the card reads "AI drafts, a person decides" with one Approve button.
- After approval the drafts appear for review. Nothing is sent, spent, published or changed without a person.
- Each approved action is listed under "What got done" and written to the audit log.

AI drafts. A person decides. Every time.

The screenshot shows the LastStop OS interface. On the left is a sidebar with a 'CLINICAL' section containing items like Dashboard, Provider Dashboard, Platform Map, Patient Intake Quiz, Pharmacy Routing, Credentialing, Clinical compliance, Record retention, Adverse events, Support tickets, Follow-ups, AI Outreach, AI at work, Integrations, Billing, and AI Assistant. Below this is a 'COMPLIANCE' section with Compliance Scanner and Rescue. At the bottom of the sidebar is 'ACTING AS (SAMPLE CLINICIAN)' with a dropdown set to 'Sample clinician - MI' and a 'Patient Front Door' button.

The main content area has a top header with 'Active practice SeeMyVitals', 'LastStop OS', 'ClaimRight', 'EST COST: \$0.00', 'SAMPLE DATA: ON', 'SAMPLE DATA', 'Clear sample data', 'Atlas', 'Triage', and 'Log out'. Below this, a red banner says 'Also open: Order 0-19F4 is held at the pharmacy. Order 0-11CS is held at the pharmacy.' followed by 'WHERE A PERSON DECIDES'. A list of three tasks follows: '1. Have a clinician review safety report 5-C859', '2. Review the pharmacy hold on order 0-19F4', and '3. See what the clinician asked for on case 0-7Q2K'. Each task has an 'Open' button. Below the tasks is a section 'What I looked at: safety reports · clinician queue · pharmacy holds · refill windows. AI drafts, a person decides.' followed by a 'Case C-6QXC' section with 'SAMPLE DATA' and an 'Open' button. Below that is a 'Support' section for 'Sample Patient 03' with '5 tickets' and 'Men's Optimization Program · NY · awaiting identity', and a 'Complete' section for 'Resolved on your screen — Atlas never sees names' with '1 compliance flag to review'. At the bottom of the main area is an 'AI ASSISTANT' section with 'AI briefing' and a 'Brief me' button. Below that is a 'SESSION' section with four metrics: 'INTAKE LEADS 8 this session', 'COMPLIANCE SCANS None', 'GENERATED ADS None', and 'PROVIDER JOBS 0 Queue'. Each metric has a brief description. At the bottom of the session section are four buttons: 'HELD PHARMACY ORDERS', 'OPEN SUPPORT TICKETS', 'ADVERSE EVENTS', and a circular button with a question mark.

08 ATLAS_{Tx}

Blind Atlas

→ Atlas sees codes

⚙ The platform holds the key

⚙ Your screen shows the name

SAMPLE DATA

LIVE IN DEMO · SAMPLE DATA · COUNSEL REVIEW PENDING

≡ Blind Atlas resolver

- Atlas sees random record codes, status codes, queue names, counts and elapsed time. No names, dates of birth, contact details or free text.
- The platform (the HIPAA side, under BAAs) holds everything, including the code-to-person key.
- Your screen: the code turns into the person only when an authorized user opens it. The platform draws the name, never Atlas.
- HIPAA basis: random re-identification codes (45 CFR 164.514(c)), Safe Harbor identifiers removed (164.514(b)(2)), relative times instead of dates, no free text.
- A guard stops any identifier field from reaching Atlas; 16 automated tests cover it. Privacy counsel review is pending.
- On a research-use store there is no patient data, and the same design applies anyway.

The AI that runs the day never sees who the patients are.



● **IDLE**
waiting for the day



● **IDLE**
Waiting for the day.



● **THINKING**
Collecting and ranking.



● **FIRES**
Safety reports first.



● **DRAFTING**
Writing the next step.



● **WAITING ON YOU**
Needs an approval.



● **DONE**
Approved and logged.

The real bubble, one still for every state. On the page it runs live.

09 ATLAS_{TX}

The Character

→ Glass Bubble, Glowing Diamond

↻ Six States, One Glance

↻ Red Is for Fires Only

SAMPLE STATES, SHOWN LIVE

- The mark is a round glass bubble with a glowing </> diamond inside. It is the same bubble that floats at the bottom right of every page.
- Idle: a slow breath of light while Atlas waits for the day. Thinking: a ring of light circles the glass while it collects and ranks every open item.
- Fires: the glass turns red and a ring pings outward, for a safety report, a held order or a blocked claim. Red is used for this one state only.
- Drafting: the diamond flickers while Atlas writes the next step. Waiting on you: a steady bright glow until a person approves or edits it. Done: a calm green glow once it is approved and logged.

A Glass Bubble That Shows What Atlas Is Doing.

10 WHERE IT STANDS

Where it's going

→ Next: real data**⚙ Then: finish the job****⚙ Later: SDK, HQ, desktop****ROADMAP**

- Next: Atlas reads real orders, carts, tickets, compliance flags, stock, COAs and payments. SAMPLE shows only where there's no data yet, and stays labelled.
- Then: each fire gets a path that ends at one approve click, such as drafting the five cart follow-ups, rewriting a flagged claim with a before-and-after, making the ad in the store's locked Season, requesting a missing COA or retrying a held payment.
- After that: watchlists ("tell me when stock drops under 20"), a morning brief and end-of-day recap, Atlas-led onboarding, and push-to-talk voice.
- The goal for a business owner: run the morning from Atlas alone in under 10 minutes. It is a goal, not a measured result.
- Later: an SDK for other apps, Atlas HQ and a desktop companion. They are parked until Atlas is excellent inside LastStop.

First the hallmark of LastStop. Then everywhere else.

